

Monthly Status Report for Complaints of November 2025

Complaints received directly:

Complaint against	Pending at the beginning of the month	Received during the month	Resolved during the month	Pending at the end of the month	No. of complaints pending for more than 21 Days
Depository	11	26	21	16	0
DPS	42	138	94	86	0
RTAs/Issuers	2	7	4	5	0
Total	55	171	119	107	0

Complaints referred by SEBI:

Complaint against	Grievance pending at beginning of month	Grievance received during the month	Grievance resolved during the month	Grievance pending at the end of month	Grievance pending for more than 21 days
Complaints referred by SEBI against DP	36	110	91	55	0
Complaints referred by SEBI against RTA	0	0	0	0	0
Total	36	110	91	55	0

Nature of Complaints Received:

Nature of Complaints Received with regard to	Pending at the beginning of the month	Received during the month	Resolved during the month	Pending at the end of the month	No. of complaints pending for more than 21 Days
Account Opening Related (I)	7	13	15	5	0
Demat / Remat Related (II)	8	18	15	11	0
Transaction Statement Related (III)	3	4	4	3	0
Improper Service Related (IV)	15	49	36	28	0
Charges Related (V)	9	24	18	15	0
Delivery Instruction Related (DIS) (VI)	2	8	5	5	0
Closure (VII)	6	54	28	32	0
Manipulation / Unauthorised Action (VIII)	7	17	10	14	0
Company / RTA Related (IX)	0	0	0	0	0
Others (X)	34	94	79	49	0
Total	91	281	210	162	0